



What We Do

The chaos and confusion that accompany war, disaster and international migration can separate families when they need each other most. When this happens, the Red Cross joins the search across international borders, offering a unique service that allows families to reconnect.

Our Services

American Red Cross caseworkers at local chapters around the U.S. help families locate missing relatives by working with our partners—the International Committee of the Red Cross (ICRC) and Red Cross and Red Crescent organizations in nearly every country around the world.

Once a family member is found, the Red Cross helps them reconnect through written messages or by phone. Messages can be very brief, but the three short words “I am alive” may be all that is needed to ease the minds of distraught relatives half a world away. Red Cross messages can also be exchanged between families and their loved ones in refugee camps and detention centers to allow them to keep in contact and share family news.

This past year, the American Red Cross helped reconnect thousands of families—bridging years of separation to renew critical links between new communities in the U.S. and their families abroad.



2016 At a Glance



Assisted **23,177** people



Opened **10,467** new cases



Reconnected **9,914** families



Provided **9,542** phone calls to migrant families



Worked with Red Cross and Red Crescent partners in **102** countries

Connect With Us

There are three ways to find our services

1. Contact your local chapter **XXX-XXX-XXXX**
2. Call us on our national helpline at **844-782-9441**
3. Find us online at **redcross.org/reconnectingfamilies**

You can also follow us:



RestoringFamilyLinksBlog.com



@intlFamilyLinks



**INTERNATIONAL
SOCIAL SERVICE**
UNITED STATES OF AMERICA BRANCH, INC.

Over 90 years of Supporting, Protecting
and Reuniting Kids and Families

What We Do

International Social Service-USA mobilizes a network of national and international social work and legal professionals to efficiently connect vulnerable children, adults, and families, who are separated across international borders, to the services and support they need.

Our Services: Reconnect, Reunify, Reintegrate



We locate relatives in other countries who may serve as a resource to a vulnerable child or adult. We can search for non-custodial or deported parents, relatives of trafficked, abducted or unaccompanied children, and relatives of children who are facing deportation or in the U.S. foster care system.



We find and assess international family members who can provide children with loving, sustainable homes.



We provide follow-up social services after a child is reunited with family to make sure the child is safe and the placement is stable.



We check on the well-being of adults and children who are in dangerous situations overseas by working with global partners.



Who We Serve



- U.S. or foreign-born children in the U.S. child welfare system
- Trafficked or abducted children
- Children and families returning to another country voluntarily or through deportation
- Adoptees searching for family
- Adults at risk of being harmed

Connect With Us

There are three ways to find our services

1. Call us at **443-451-1219**
2. Email us at **question@iss-usa.org**
3. Find us online at **iss-usa.org**

You can also follow us:



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